

Friends House Retirement Community Inc.



July 13, 2020

Dear Residents & Family Members,

We hope you have taken the opportunity to participate in the window visits, if your schedule and geography allows. We know this is not the same as seeing your loved one in the same room and holding their hand or giving a hug. However, these are the safest steps that we can take right now, so we are offering all we can. Please call the front desk of Stabler during regular business hours to schedule a window visit, or a Skype or FaceTime call, the number is 301-924-7531.

Our visiting hours are 7 days a week, from 9 am to 6 pm. We ask that you limit your visits to 30 minutes per day so that everyone gets a chance for a visit.

This week we will begin the testing of our staff on a weekly basis. This is a new requirement from the Maryland Department of Health that is going to cost us over \$15,000 per week beginning in August. While we totally support maintaining a covid-free environment as we have already been doing so on our own, we have reached out to our legislators and the health department regarding this most onerous burden of considerable added costs.

Regardless, even though we are now testing our staff weekly, we will still continue screening any employees or other personnel (such as the x-ray technician) that enter our building. We continue to monitor and assess the residents daily for any sign and symptoms related to COVID-19.

Our latest results are:

	#Positives	#Deaths	#Returned to Work	#Became Negative	#Still Positive
Healthcare Residents	18	5	N/A (not applicable)	13	0
Staff	15	0	15	N/A (not applicable)	0

As you may know, we are a Continuous Care Retirement Community; meaning we also offer residential apartments, cottage homes and Lodge apartment homes in addition to our healthcare options. Many of these are even new as result of recent additions to the campus. As such, we decided to additionally test our residential/independent living residents given our true goal is a completely covid-free campus, even though their statistics do not count in the healthcare data above. And we are pleased to share that we are indeed a covid-free campus at this time. Of course, we know this is an invisible virus, so it can sneak up at any time. Therefore, we must all remain vigilant and careful.

We will update our COVID19 section of our website as new information is available.

We appreciate your continued patience and understanding. We continue to work with The Maryland Department of Health, the Centers for Disease Control and Prevention (CDC), and local health departments in monitoring the outbreak of the virus, COVID-19.

Some have asked how they can help. If you feel so inclined and would like to contribute to helping our team during this time of the coronavirus, please contact Anne Derby at 301-924-7510 or aderby@friendshouse.com, or go to this link: <http://weblink.donorperfect.com/Giv3>.

Please remember the virus has not gone away, so stay careful and healthy.

Stay Safe,

Friends House Management