



March 15, 2021

Dear Residents & Family Members,

Maryland Department of Health is now permitting responsible indoor visitations. The steps listed below will help to ensure responsible and safe indoor visits.

Visitor must follow these processes:

Visitors must schedule an appointment time 24 hours in advance of the visit.

Scheduling will occur by calling the front desk at Stabler Hall, 301-924-7531 if your loved one lives on Thomas Hall or Stabler Hall or by calling the nurse station on Haviland Hall, 301-924-7518 if your loved one lives on Haviland Hall.

Initially, 30-minute indoor visits will occur Tuesday through Friday from 1:00 pm to 5:00 pm.

Steps that must be taken before and during the visit:

- Visitors must complete a screen for symptoms at the indoor visit locations. This will include a temperature check. No visit will be permitted if the visitor is symptomatic and/or has a temperature above 99.0 Fahrenheit.
- Visitors and residents must wear a mask at all times during the visit and while in the building.
- Hand Hygiene must be completed before and after the visit. The facility will supply a portable alcohol based hand sanitizer (ABHS).
- There cannot be any exchange of items or eating of food during the visit. Any packages that are brought during the visit will be given to the resident after the cleaning protocol for packages has been completed. Every effort will be made to have the packages cleaned and ready for you to give during your visit.
- The visitor will be assigned a location to sit. This location will be at least 6 feet from the location the resident will be assigned to sit.
- There will be one visitor allowed at a time. No visitor under the age of 16 will be allowed.

- The facility will only accommodate one scheduled visit in each respective location (Stabler or Thomas Hall and Haviland Hall) at a time. No resident under observation status will be able to participate until off of observation status.
- Visits will be 30 minutes in length; however arriving late will impact your allotted time for visiting. In order to ensure appointment availability for all residents' families, we are limiting appointments to one visit per week.

Indoor visitation is subject to change at a moment's notice based on an outbreak in the facility or an increase of COVID cases in our local jurisdiction.

Window or Skype visits are always available. If you would like to schedule a window visit, please call the front desk of Stabler Hall during regular business hours to schedule a time, or feel free to request a Skype or FaceTime call. The number is 301-924-7531. If you would like to schedule a window visit or FaceTime call for a resident who lives in Haviland Hall (Assisted Living), please call 301-924-7518.

Please remember that the virus has not gone away, even after the initial rounds of the vaccination have been administered, so it is still important to remain vigilant and continue to wear masks, practice social distancing, and wash your hands.

Stay Safe, Friends House Management